



News from the City of Compton

CONTACT: Anita Bennett
Young Communications Group, Inc.
213.738.9240, ext. 202; cell: 213.304.2463

205 S
Willowbrook
Ave
Compton
California
90220

FOR IMMEDIATE RELEASE, PLEASE

Compton Human Resources Department Moving into the Future

Compton, April 27, 2009—With an increasing workload and an increasing number of job applicants, the City’s Human Resource Department found itself in an increasing morass of manual paperwork that was time-consuming and increasingly inefficient, as well as costly because of unnecessary printing and mailing costs and superfluous data entry.

Those days, happily, are over as the entire department upgrades and plans to become a paperless department beginning in May. “We are really excited about these changes and plan to hold an open house in the department on Monday, May 4 to introduce the City to our new system, which goes into effect on May 1,” says Kareemah Bradford, department director.

“We engaged NEOGOV, a company that provides workforce management to public sector offices like ours, and they are helping us to become more efficient in our hiring processes and improve our workflow,” she explains.

“We are implementing the NEOGOV product called Insight Enterprises, an electronic recruitment solution that will eliminate the manual processing we do now and greatly improve our workflow. We estimate that 50 percent of the time that used to be spent processing paperwork will now be freed up to provide better services to people instead of pushing paper.”

For the first time, the City's job openings will be posted online and applicants will be able to apply online in the offices or from home. If an applicant doesn't have a home computer or email, they also can apply at any county library or workforce center of EDD (Employment Development Department). Moreover, they can apply anytime, 24-hours a day, seven days a week. Applicants also will be able to apply for multiple or new jobs without re-entering their application information, they can ask to be notified when a job becomes available and they will receive email or letter notification as the status of positions for which they applied have changed. All this will make applying for a job with the City of Compton much easier than the current system.

Not only will applicants benefit from this new system, but the City will as well. It will be able to place job openings for free on Governmentjobs.com and will have access to the site's existing applicants. It will save administrative time, as noted, and will reduce advertising costs for jobs. The new Compton system will be called CORE (Compton Online Recruitment and Employment) Service Center. It will capture more data on qualified and interested applicants, and lower costs.

"We receive about 2,000 applications annually," says Bradford, "so this electronic system is going to mean a great savings of taxpayers' dollars. Our department will be free to spend more time managing the hiring process and have more time to interact with our internal and external customers. With the NEOGOV system, we have found a system that is completely comprehensive and that is well tested by its use in hundreds of other cities, counties and states.

"We'll be able to find the most qualified candidates for positions more efficiently and quickly than we can with the old system. We're definitely looking forward to going paperless and to providing a service that is light years ahead of our current method of operation. This is one more way that Compton is moving ahead and changing for the better," adds Bradford. "Watch for more information about our open house on May 11.