

Attention: Important Notice Regarding Your Recycling and Waste Service



Dear Valued Customer,

We are closely monitoring the COVID-19 situation to make sure we're doing the right thing for the health and safety of our employees, our customers, and the communities we serve. Our number one priority is safety, and that is at the forefront of every decision we make.

We provide an essential service to the country, and like the police and fire departments, it's our duty to help protect and serve the public, especially in times like these. While we are working hard to ensure the highest quality customer service and minimal service disruption, the recent surge in residential waste and unique challenges we face requires us to temporarily modify our service offerings to keep your community clean and safe.

Beginning Monday, March 30 and thru April 19th we will be operating under the following guidelines:

- We will accept cart contents only. Drivers will not be authorized to leave their vehicle to pick up waste outside of the cart.
- Bulk and e-waste programs will be suspended.
- *Curbside recycling and yard waste collection services will remain in place. No other services will be impacted. However, we may need to use alternative disposal methods if there are disruptions to recycling processing capabilities or if recycling contamination increases. It's important to keep waste out of your recycling container.*

The Republic Services team remains committed to you throughout this crisis and we will re-evaluate this temporary service change after the initial period and consult with you should the time need to be amended. We appreciate your business and wish you all the best during this difficult time. For updates, visit [RepublicServices.com](https://www.RepublicServices.com)



We'll handle it from here.®